

# TRANSACTION ENQUIRIES

Select your transaction query from the list below for more information.

01.

## Select your transaction query

[View](#)

Authorising card transactions



See our FAQs on [authorise transactions](#).

If you can't find what you're looking for please call us on 01268 567 100 (option 1). Lines are open Monday to Friday, 8am to 9pm.

Chargebacks



See our FAQs on [Chargebacks](#) for more information.

If you can't find what you're looking for please call us on 01268 567 100 (option 5). Lines are open Monday to Friday, 8am to 9pm.

Telephone and mail orders



See our FAQs on [telephone and mail orders](#) for more information.

If you can't find what you're looking for please call us on 01268 567 100 (option 5). Lines are open Monday to Friday, 8am to 9pm.

Recovered cards



See our FAQs for what to do with a [recovered card](#).

If you can't find what you're looking for please call us on 01268 567 100 (option 1). Lines are open Monday to Friday, 8am to 9pm.

Viewing your Cardnet account online



Business Track, Lloyds Bank Cardnet's online reporting tool, is a secure website that allows you to manage your card payments 24 hours a day, every day.

Watch our [How to Guide on Getting started with Business Track](#).

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