

Resetting your Cardnet Terminal

Please find below instructions to reset your terminal (photos are provided for simple identification of your terminal). Kindly locate your terminal model and follow simple instructions below to reset and then logon.

Page 1 – Ingenico Terminals

Page 2 – Spire Terminals

Page 3 – Verifone Terminals

If this does not resolve your terminal issues please contact our Cardnet Helpdesk on 01268 567 100.

Ingenico Terminals



MOVE 3500



iCT250



iWL250



EFT930

- Press the red “Cancel” button
- Press the “Menu” key twice
- Use arrow keys to scroll down to highlight “Select Function” and press enter
- Type in “32” – then press Enter
- Enter Supervisor Code or swipe supervisor card when requested
- When “Reset Mac Key?” is displayed - Press ‘Enter’ to confirm
- Press ‘Enter’ to confirm or ‘Clear’ to choose the acquirer being Reset
- The terminal will produce a print out on completion.
- Press the red “Cancel” button
- Press the “Menu” key twice
- Use arrow keys to scroll down to highlight “Select Function” and press enter
- Type in “75” – then press Enter
- Enter Supervisor Code or swipe supervisor card when requested
- Select Lloyds or Cardnet - Press Enter
- The terminal will produce a print out on completion and then be ready for use.

Spire Terminals



T4220



M4230, M4240

- Press the red “Cancel” button
- Press “Function” button
- Type in “78” – then press the green “ENTER” button
- Enter Password (default is 0000 but may have been changed by customer) / Swipe Supervisor Card
- Select Acquirer “Cardnet” or “Lloyds”
- Select “Delete”
- When prompted “Logon Lloyds” and select “Yes”
- When the message “INIT COMPLETE” appears your machine is ready to use again.



SPc5



SPg7



SPw60, SPw70

- Press the red “Cancel” button
- Select ‘MAIN MENU’ (button with the SQUARE, below the screen)
- Press right arrow (below the screen)
- Select “Function”
- Type in “78” – then press the green “ENTER” button
- Enter Password (default is 0000 but may have been changed by customer)
- Select Acquirer “Cardnet” or “Lloyds”
- Select “Delete”
- When prompted “Logon Lloyds” and select “Yes”
- When the message “INIT COMPLETE” appears your machine is ready to use again.

Verifone Terminal



VX520 and VX675

- Press red “Cancel” button
- From Idle screen, scroll down and select “supervisor” – press enter
- Enter supervisor password (default 999999, but may have been changed by customer) and press enter
- Select “Reset MAC” – press enter
- Select the correct acquirer “Lloyds/Cardnet “
- Press enter to confirm
- After 5 seconds press red “Cancel” button
- Select the fourth key along the bottom of the screen
- If prompted please enter supervisor password
- The terminal will now log on and be ready for use.



VX680

- Press red “Cancel” button
- Scroll down and select “supervisor”
- Enter supervisor password (default 999999, but may have been changed by customer)
- Select “Reset MAC”
- Select the correct acquirer “Lloyds/Cardnet “
- Press enter to confirm
- After 5 seconds press red “Cancel” button
- Select the fourth icon (Log button) on bottom of screen
- If prompted please enter supervisor password
- Terminal will now log on and be ready for use.